

EVERYDAY LIVING

Service Type	Service(s)	Service Time	Weekday \$	Saturday \$	Sunday \$	Public Holiday \$
Domestic Assistance	General house cleaning Laundry services	60 min	\$115.00	\$161.00	\$201.25	\$230.00
	Shopping assistance (includes up to 20 km travel)	60 min	\$125.00	\$175.00	\$218.75	\$250.00
Home Maintenance & Repairs	Gardening	60 min	\$115.00	\$161.00	\$201.25	\$230.00
	Assistance with home maintenance and repairs	60 min	\$115.00	\$161.00	\$201.25	\$230.00
Meal Preparation	Meal preparation	60 min	\$115.00	\$161.00	\$201.25	\$230.00
Eligible Meal Delivery	Eligible meal delivery support	Per delivery	\$12.00 – \$33.00 (most common rate is \$19.50), depending on the meal provider and delivery arrangement.			

INDEPENDENCE

Service Type	Service(s)	Service Time	Weekday \$	Saturday \$	Sunday \$	Public Holiday \$
Personal Care	Assistance with self-care and activities of daily living Assistance with self-administered medication Non-clinical continence support	60 min	\$115.00	\$161.00	\$201.25	\$230.00
Social Support & Community Engagement	Group or individual social support Accompanied activities; cultural support Digital education/support; help maintaining personal affairs	60 min	\$115.00	\$161.00	\$201.25	\$230.00
Respite	Respite care	60 min	\$120.00	\$168.00	\$210.00	\$240.00
Transport	Short — under 20 km	Per trip	\$40.00	\$56.00	\$70.00	\$80.00
	Medium — 20 to 50 km	Per trip	\$80.00	\$112.00	\$140.00	\$160.00
	Long — 50 to 100 km	Per trip	\$140.00	\$196.00	\$245.00	\$280.00

SUPPORT AT HOME

PRICE LIST

Effective 1 August 2026

Service Type	Service(s)	Service Time	Weekday \$	Saturday \$	Sunday \$	Public Holiday \$
	100 km or more	Per km	\$2.00	\$2.80	\$3.50	\$4.00
Indirect Transport	Point-to-point transport via third-party providers (e.g. taxi, Uber)	Per trip	For point-to-point transport services provided by third-party transport providers (e.g. Taxi, Uber), a 10% administrative fee will be applied to the invoiced cost of the service as agreed with the participant.			
Assistive Technology & Home Modifications	Assistive technology and home modifications, including eligible wrap-around services	Individual	As agreed, the cost can be progressively determined during the process in consultation with the participant. The total cost will not exceed the value of: • The item • The prescription • Wrap-around services • Administration/coordination services, which are capped at: – 10% of the cost of assistive technology, or \$500, whichever is lower. – 15% of the cost of home modifications, or \$1,500, whichever is lower.			

CLINICAL SUPPORTS

Service Type	Service(s)	Service Time	Weekday \$	Saturday \$	Sunday \$	Public Holiday \$
Nursing Care	Registered Nurse	60 min	\$185.00	\$260.00	\$278.00	\$325.00
	Enrolled Nurse	60 min	\$150.00	\$210.00	\$225.00	\$262.00
Allied Health & Therapeutic Services	Physiotherapist	60 min	\$200.00	\$280.00	\$350.00	\$400.00
	Occupational Therapist	60 min	\$220.00	\$308.00	\$385.00	\$440.00
	Podiatrist	60 min	\$205.00	By agreement	By agreement	By agreement
	Other eligible allied health services (upon application)	As quoted	As quoted			
Care Management	Home support care management	60 min	\$150.00	\$210.00	\$262.50	\$300.00
Restorative Care Management	Home support restorative care management	60 min	\$150.00	\$210.00	\$262.50	\$300.00

Effective 1 August 2026

Service Type	Service(s)	Service Time	Weekday \$	Saturday \$	Sunday \$	Public Holiday \$
Nursing Care Consumables	Consumables required to deliver nursing care (e.g. dressings, wound care supplies)	As required	At Cost			
Continence Products	Continence products required to support the participant (e.g. pads, aids)	As required	At Cost			

Clinical service billing note: where clinically necessary direct and/or related indirect professional activities are billable under program rules, the applicable price and billing unit will be explained and agreed with you before charging.

Prices outside this schedule

This price list relates to ALC Home Care's published services. Where you request an eligible service that isn't listed, or there's a genuine reason for a different price, we will negotiate and agree the price with you, record the reason for any difference in your Service Agreement and individualised budget, and include the pricing schedule as published in your Service Agreement.

IMPORTANT NOTES

- › Client contributions may apply based on individual financial circumstances, as assessed by the Services Australia.
- › Expense to maintain personal affairs covers payment of internet and/or phone bills where the participant is at risk of, or is homeless, and support is needed to maintain connection to services.

Effective 1 August 2026

- › Subsidies from the Australian Government may cover part or all the service cost, depending on your eligibility and support needs. For Accompanied activities and Shopping assistance, pricing is inclusive of up to 20km in-service travel. If in-service travel exceeds 20 kilometers, an additional charge will apply based on the Accompanied Transport rates outlined in the current Fee Schedule and will be added to the standard service charge.
- › If you are experiencing financial hardship, you may qualify for the Fee Reduction Supplement as assessed by Services Australia.

CANCELLATIONS AND NO-SHOWS

- (1) You must be at your Home at the agreed times to receive Services, unless we agree to provide Services while you are absent. If we are unable to provide Services because you are absent, we may still charge you and/or claim available funding for the attendance.
- (2) If you do not provide us with at least 2 business days' notice to cancel a Service, we will still claim for the Service and you may be required to pay the applicable Service Contribution unless:
 - a) you had reasonable grounds for the late cancellation or no-show (for example, you were in hospital or experienced a health incident); and
 - b) you provide us with written evidence to substantiate this.

Questions, feedback or pricing concerns

Please call ALC Home Care on 1800 252 434 or email connect@alchomecare.com.au if you would like an explanation of a price, contribution, cancellation charge or service statement.

This price list should be read together with your Service Agreement, individualised budget and current Support at Home program requirements. Where there is any inconsistency, applicable legislation and program requirements prevail.

Reliable care. Right on time.